



## Blue Lagoon Pool and Spa 2022 Pool and Spa Maintenance Contract

Enclosed is our Maintenance Program for 2022. If you wish to enroll for this season, please read over the following pages and fill out the Maintenance Contract. Upon receipt of your contract, we will contact you for scheduling. If you have any questions, please call at 509-888-7873 or email at [Blagoon225@gmail.com](mailto:Blagoon225@gmail.com) OR visit our website at [www.bluelagoonpoolandspa.com](http://www.bluelagoonpoolandspa.com)

Pools Located In:	Pool Cleaning Fee:	Spa located in:	Spa Cleaning Fee:
Wenatchee & East Wenatchee	\$70.00 Per visit	Wenatchee & East Wenatchee	\$65.00 Per visit
Cashmere & Malaga.	\$75.00 Per visit	Cashmere & Malaga.	\$70.00 Per visit
Orondo, Pashastin & Leavenworth.	\$80.00 Per visit	Orondo, Pashastin & Leavenworth.	\$75.00 Per visit
Chelan & Manson	\$85.00 Per visit	Chelan & Manson	\$80.00 Per visit
Quincy & Ephrata	\$95.00 Per visit	Quincy & Ephrata	\$90.00 Per visit
Moses Lake, Lake Wenatchee & Vantage	\$120.00 Per visit	Moses Lake, Lake Wenatchee & Vantage	\$115.00 Per visit
		Additional spa service charge: <b>\$ 25.00 per visit if addition to pool maintenance.</b>	

**\*\*\*Above pricing is labor only. Chemicals and/or additional materials are billed at time of service at the standard retail price. Please be advised that we only add chemicals purchased from Blue Lagoon Pool and Spa.**

### Description of Pool Services:

- Test and Balance water weekly.
  - Vacuum pool floor
  - Brush pool floor, walls and tile line
  - Empty all skimmer baskets including pump leaf pot
  - Inspect all equipment for leaks and correct operation
  - Backwash sand filter, pump D.E. filter
  - Rotate cartridge filters as needed (customer owns two sets of filters)
  - Chemically clean filters on site
- (A charge of \$150 will be added to service for filters that must be cleaned on site)

### Description of Spa Services:

- Test and Balance water chemistry
- Vacuum spa
- Wipe down spa shell, exterior and cover
- Check working condition of pumps, jets and lights
- Inspect filters and clean as needed
- Condition spa cover once a month
- Optional Recommended Drain, Clean and refill spa every 3 months at Additional Charge of \$299.00

# Conditions of Maintenance Contract

The ownership of a Swimming Pool/Spa is a source of great pride and joy. However, ownership also comes with responsibilities that must be practiced before, after and in-between maintenance visits. Please read the following carefully and agree to the terms of this contract.

## **Profile:**

Your Location of your pool will determine your weekly rate. Please provide all pool, spa, and equipment information as accurately as possible, including the type of sanitizer being used (Chlorine, Salt, Bromine). **Without an accurate profile, we at Blue Lagoon Pool and Spa cannot guarantee the quality of your pool/spa's water chemistry and situations may arise that can become costly to remedy.** Our technician will also look over all your equipment at each visit. If our technician notices an issue with your equipment we will notify you immediately. Additional work to repair equipment will be done at our standard service rates. As a valued customer, you will receive top priority scheduling with any repairs needed.

## **Access:**

By agreeing to this contract, you allow Blue Lagoon Pool and Spa to be present on the property where your Pool/Spa is located for any allocated time necessary to complete the tasks required for the maintenance of said Pool/Spa. As such, it is the property owner's responsibility to maintain safe and clear access to the Pool/Spa. If your Pool/Spa is in a secured area, we ask you to provide us with a key marked with your name or code necessary to get into the area. For the safety of our staff and prevention of liability, the path to and surrounding area of the Pool/Spa must be clear of obstacles (Toys, Furniture, Yard Equipment, etc.) and pets prior to the arrival of our maintenance technician. No inflatable toys or furniture shall be in the Pool prior to the arrival of our maintenance technician. **The technician reserves the right to cancel a job for the week if there is no access (locked gate, unsafe conditions) to pool/spa at time of arrival and return the following week.** An attempt of contact will be made at the property or by phone for access prior to leaving the job.

## **Scheduling:**

Your pool maintenance is performed on a \_\_\_\_\_ basis only. Since every Pool/Spa is unique, we cannot provide specific times of cleanings. **If more than one visit is required to clean your pool/spa after spring opening, additional charges will be assessed based on your need.** We will make every attempt to schedule additional maintenance when requested. Any additional maintenance calls will be billed at the per-visit rate at time of maintenance.

We also may need to adjust our schedule as needed due to weather conditions, holidays, or unforeseen conditions. If for any reason we need to reschedule your cleaning, you will be notified. If problems arise that interfere with your pool/spa maintenance between visits or you notice a problem, please contact us at 509-888-7873 as soon as possible.

## **Cancellation and Schedule changes:**

**Blue Lagoon Pool and spa requires a 20 day cancellation notice, and 72 hour notice for any schedule changes.** All Cancellation notices and schedule changes need to be Emailed to Blagoon225@gmail.com. Phone calls and text messages will not be accepted as a Cancellation or schedule change notice

## **Billing:**

**Blue Lagoon Pool and Spa requires a valid credit card to be placed in our electronic vault for all services.** You will be billed based on the maintenance options chosen from the table on page 1. All payments are processed on your final visit of that month. As a reminder, the cost of chemicals is not included in the weekly maintenance and chemical application pricing. Maintenance technicians only apply chemicals purchased from Blue Lagoon Pool and Spa. No exceptions. Blue Lagoon Pool and Spa reserves the right to suspend or cancel maintenance for your pool/spa due to an overdue balance or non-payment. All invoices are subject to late fees after every 30 days of an overdue balance.

We ask that you maintain proper water levels in between visits. Evaporation and swimmer water splash out are the most common reasons you need to add water. The water level should be at the middle of the skimmer for us to vacuum or maintain your pool/spa.

It is not recommended to allow children or pets to swim within 2-12 hours of any chemical application.

Please be advised that it is the customer's responsibility to maintain their pool/spa between our visits. This is necessary due to events such as rain storms, large swimming loads, algae contamination, high winds, or excessive heat. If requested, we can provide additional maintenance at an additional charge and on a time available basis.

Blue Lagoon Pool and Spa is not responsible for any grass, leaves, rocks, wind, or weather conditions that may cause debris in the pool/spa after we have maintained it.

Please send correspondence to:

Blue Lagoon Pool and Spa  
225. S Wenatchee Ave  
Wenatchee WA, 98801  
Ph: 509-888-7873  
www.BlueLagoonPoolandspa.com  
Blagoon225@gmail.com

## 2022 Maintenance Contract

### Billing and Payment Information: (Please print clearly)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Home number: \_\_\_\_\_ Cell number: \_\_\_\_\_  
Email Address: \_\_\_\_\_

### Pool Information: (provide as much as possible)

Gallons: \_\_\_\_\_ Pool size: \_\_\_\_\_ Spa: \_\_\_\_\_  
Gunitite/Fiberglass: \_\_\_\_\_ Vinyl liner: \_\_\_\_\_ Brand: \_\_\_\_\_  
Filter make and model: \_\_\_\_\_  
Pump make and model: \_\_\_\_\_  
Heater/Heat Pump make and model: \_\_\_\_\_  
Other major equipment make and model: \_\_\_\_\_  
\_\_\_\_\_  
Type of chemicals used: (check all that apply)  
Chlorine: \_\_\_\_\_ Bromine: \_\_\_\_\_ Salt Generator: \_\_\_\_\_ Silk Balance(spa) : \_\_\_\_\_  
Maintenance selection: (please check one of the following)  
Cleaning & Chemicals: \_\_\_\_\_ Water Testing only: \_\_\_\_\_ Spa Maintenance: \_\_\_\_\_  
Special Instructions: (Chemical storage, keys to gate, pets on property, etc.)  
\_\_\_\_\_  
\_\_\_\_\_

### Select Payment Type:

Please Call to have card put on file. 509-888-7873 ~~509~~ Signature is required

Due to bookkeeping costs, a credit card is required for all maintenance customers.

Visa: \_\_\_\_\_ MasterCard: \_\_\_\_\_ Discover: \_\_\_\_\_ American Express : \_\_\_\_\_

Card number: \_\_\_\_\_ CVV: \_\_\_\_\_ Exp: \_\_\_\_\_

Address Associated with the card: \_\_\_\_\_

**\*\*I hereby agree to the terms of this maintenance contract with Blue Lagoon Pool and Spa, and also agree to authorize payment for pool / spa maintenance with the credit card Listed.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_